



PRIVACY POLICY

At Vaughan Group Ltd. we are committed to protecting the privacy and security of our customers' personal information. This Privacy Policy outlines our practices regarding the collection, use, and disclosure of personal data and credit card information provided to us during transactions.

Collection of Personal Information:

We collect personal data from our customers solely for the purpose of communicating information pertaining to day to day operations, maintenance requests, and account or billing notifications. The information we collect may include name, phone number and email address. Personal data is not shared with third parties for marketing purposes.

CREDIT CARD USE

Collection of Credit Card Information:

We collect credit card information from our customers solely for the purpose of processing payments for products or services purchased through our website. The information we collect may include:

- Credit card number
- Expiration date
- Cardholder name
- CVV/CVC code

Use of Credit Card Information:

We use credit card information provided by our customers solely for the purpose of processing payments for transactions. We do not store credit card information beyond the duration necessary to complete the transaction, unless explicitly authorized by the customer for recurring payments or subscriptions.

Protection of Credit Card Information:

We do not store Credit Card information beyond the duration necessary to complete the transaction. We employ industry-standard security measures to protect credit card information from unauthorized access, alteration, disclosure, or destruction.



Disclosure of Credit Card Information:

We do not sell, trade, or otherwise transfer credit card information to third parties, except as necessary to process payments or comply with legal obligations. We may disclose credit card information to trusted service providers who assist us in processing transactions or maintaining the security of our systems.

Retention of Credit Card Information:

We retain credit card information only for as long as necessary to fulfill the purposes for which it was collected or as required by law. Once the transaction is complete, we securely dispose of credit card information.

GENERAL INFORMATION

Changes to Privacy Policy:

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised Privacy Policy on our website. We encourage our customers to review this Privacy Policy periodically for any updates.

Contact Us:

If you have any questions or concerns about our Privacy Policy or our practices regarding credit card information, please contact us at www.vglltd.com.

Effective Date:

This Privacy Policy is effective as of 01-01-2024 and applies to all personal data and credit card information collected or processed by Vaughan Group Ltd.

SMS TERMS OF SERVICE

SMS consent is not shared with third parties for marketing purposes. By opting into SMS from a web form or other medium, you are agreeing to receive SMS messages from VAUGHAN GROUP LTD. This includes SMS messages for information pertaining to day to day operations, maintenance requests or appointment reminders and account and



billing notifications.

- Messaging frequency may vary.
- Message and data rates may apply.
- To opt out at any time, text STOP to any message.
- For assistance, text HELP or visit our website at vglltd.com.

Refer to the document above to view the Privacy Policy.