



A MESSAGE FROM VAUGHAN GROUP LTD.

Valued Residents and Friends,

At the outset, I want you to know that, despite the current health crisis, VGL is available for your needs, particularly those of an emergency nature. **Safety** and **Service** are our paramount concerns. To ensure your safety and that of our staff and residents, we have implemented certain modifications and limitations to our services in order to support the current fight against the virus.

At this time, all common areas, except for laundry facilities are closed. However, directly inside the Leasing Office, we will continue to have a representative assist you and answer questions during our temporarily modified business hours. A drop box for rent checks is provided in the lobby area of the Leasing Center. Office staff conducting move-in or move-out inspections shall do so with everyone's safety as the utmost priority. We have instructed our staff to follow social distancing and other safety recommendations.

Emergency Maintenance and Repair remains operational and unaffected. Please call the Leasing Center main number to obtain your property's emergency contact. Rest assured that for your protection and theirs, all VGL Maintenance Staff are equipped with protective gear.

We recognize that there is a lot of uncertainty and concern about this outbreak. However, during these challenging times, we are here for you and we're in this together.

Stay Safe,

A handwritten signature in blue ink that reads 'E. Suzanne Corson'.

E. Suzanne Corson
Director
Group Real Estate

